	Vitals		User Interface					Type of System Content						Type of Roads Covered					Type of Data										Awareness				Main Menu Selections							Connection to Other Systems and Services									
			Commands[1]		Messages																																											
System	Date Operational	Back Door Number	Touchtone	Voice	Text to Speech[2]	Concatenated[3]	Floodgates[4]	Roadway	Transit	Ferries	Car /van pool	Tourist	"Ports"	Interstate	Other Ltd Access	US Routes	State Routes	Other	Weather	Road Cond.	Construction	Incidents	Congestion	Travel Times	Transit Scheduled	Transit Fares	Transit Service Disruptions	Transit Real Time Arrivals	Roadside signs	Use VMS[5]	511 web site[6]	Other	Traffic/Highway/Roads	Transit	Ferries	Weather	Tourism	Other Info	Other States/Systems	To which states/systems[7]	Transfer to Transit or other agencies[8]	Call Transfer to other system[9]	Application Sharing with other systems[10]	Data Transfer to other system[11]	Attended Call Transfer[12]	Blind (Unattended) Call Transfer[13]	Call Transfer and Drop[14]	Trombone Call Transfer (uses two ports on main system)[15]	Transfer cost along with call[16]	Reciprocity in call transfers from 511 or other systems[17]
Utah	12/18/01	866-511-8824	x	x	x	x	x	x	x	x	x			x	x	x	x	Urban Arterials	x	x	x	x			P	x	P	x	x			x																
Arizona	03/20/02	888-411-7623	x	x		x	x	x	x					x	x	x	x		x		x	x	x						x	x	x		x	x	x			x	x	x		x		x				
Southeast Florida	07/16/02	866-914-3838	x	P	x	P	P	x	P		x	x	P	x	x	x	x		x	x	x	x	x	P	P	P	?	?	x		x		x	P														
South Dakota	11/22/02	866-697-3511	x			x		x						x		x	x		x	x	x	x							x	x	x		x					Nebraska, North Dakota, Montana			x							
Montana	01/08/03	800-226-7623	x	x		x	x	x						x	x	x	x		x	x	x								x	x	x	x				x	North/South Dakota, NE, KS	P	P	x	P						x
Vermont	01/28/03	800-429-7623	x	x			x	x	x	x		x		x	x	x	x	Some Local	x	x	x	x	x		x	x			x	x	x	x	x	x	x			NH, ME	x				x					
Alaska	04/25/03	800-282-7577	x	x	x	x		x		x					x	x	x	Anchorage Area major arterials	x	x	x	x									x		x	x					Yulon Road Reports		x					x			
Maine	05/15/03	866-282-7578	x	x	x	x	P	x	x	x		x		x	x	x	x	ME Turnpike	x	x	x	x	x	P	P			P	x		x		x	x	x	x	x	x	NH, VT	9	10	10	x				x		
New Hampshire	05/15/03	866-282-7579	x	x	x	x	P	x				x		x	x	x	x	NH Turnpikes	x	x	x	x	x	P	P			P	x		x		x	x		x		x	Maine, Vermont	x									
Washington State	07/10/03	866-548-6690	x	x	x	x	x	x	x	x				x	x	x	x		x	x	x	x	x						x	x	x		x			x	Oregon	x	x	x	P		x		x		x
Oregon	12/10/03	800-715-7541	x	x	x	x		x						x	x	x	x			x	x	x							x			x	x					Washington, California, and Idaho										x
Kansas	01/15/04	866-511-5368	x	x		x	x	x						x	x	x	x	KS Turnpike	x	x	x								x	x	x		x			x		x	Nebraska			x							
North Carolina	08/25/04	877-511-1662	x	x	x	x	x	x	x	x		x		x	x	x	x		x		x	x	x						x	x	x		x	x	x			Virginia	x	x			x		x			P
Tampa	09/02/04	800-576-3886	x	x	x	x	x	x	x			x		x	x	x	x		x	x	x	x	x	x			x		x		x			x	x			Orlando & SE Florida		x								
Virginia	02/05	800-578-4111	x	x	x	x	x	x	x	P		x		x	x	x	x		x	x	x	x					x		x	x	x		x		x	x		North Carolina	x	x			x		x		x	x
Cincinnati / Northern Kentucky	06/11/01	513-333-3333	x	x	x			x	x			x							x																													
Nebraska	10/01/01	800-906-9069	x	x		x																																									
~~I-81 Corridor in Virginia~~	~~02/19/02~~	~~800-578-4111~~																																													
Orlando	06/24/02	866-510-1930																																													
Minnesota	07/01/02	800-542-0220																																													
Iowa	11/15/02	800-288-1047																																													
Kentucky	11/26/02	866-737-3767																																													
San Francisco Bay Area	12/06/02	510-817-1717																																													
North Dakota	02/10/03	866-696-3511																																													
Sacramento, CA / Northern California	09/02/04																																														
Colorado	10/01/04																																														
Michigan	02/15/05																																														
Rhode Island	03/05																																														
Florida	05/05																																														
Chicago	2005																																														
Idaho	2005																																														
Illinois	2005																																														
Louisiana	2005																																														
Massachusetts	2005																																														
Missouri	2005																																														
Nevada	2005																																														
New Jersey	2005																																														
New Mexico	2005																																														

New York	2005																																																	
San Diego, CA	2005																																																	
South Carolina	2005																																																	
Tennessee	2005																																																	
Jacksonville, FL	2006																																																	
Southwest Florida	2006																																																	
Pennsylvania	TBD																																																	

X = Existing
P = Planned

Notes and definitions:
User Interface
1 - when a system has both command types, touchtone is typically a backup interface command mode
2 - Text to Speech - uses software to convert typed text into audible words
3 - Concatenated - the method of parsing previously recorded words or phrases, pieced together to produce sentences.
4 - Floodgates may be used for various levels of informaiton. These include AMBER, Homeland Security and/or General Transportation Alerts

Awareness
5- VMS - variable message signs used for general awareness (I.e., peak travel holidays, weekends, etc.) or incident management-related
6 - 511 web site - this can be a co-branded web site like, Virginia and San Fran/Oakland, or a web site with much of the same information available on the phone system, like Commuterlink in Utah.

Connection to other Systems
7 - List States or 511 Systems to which your 511 system can transfer data or calls
8 - Call transfer to another agency
9 - Telephone Call is transferred to other service/system by simple request from the caller
10 - Information (data) from multiple 511 systems is shared in a single application, allowing callers to retrieve data from multiple systems without a call transfer (and without the systems transferring any data)
11 - Information (data) is transferred between 511 systems and thus must be re-transmitted periodically to remain current
12 - At call transfer, the system waits for the call to connect before connecting the caller to the new system
13 - At call transfer, the system simply dials the "transfer to" number and releases the port, regardless of whether the call is answered at the other end.
14 - After the transfer is completed, the first transferring system drops the call, releasing the port for new inbound callers.
15 - Call transfer is accomplished by connecting two ports together, thus tying up both ports for the duration of the transferred call
16 - On call transfer, the cost of the inbound call is transferred to the new system along with the call coordinated by the telecom provider for each system)
17 - 511 or other systems allow call transfers between one another in both directions.